



Via della Pigna, 13/a - 00186 Roma - Palazzo del Vicariato Vecchio "Maffei Marescotti", zona extraterritoriale

www.orp.org - info@operaromanapellegrinaggi.org - Informazioni e Centro Prenotazione Individuali 06/69896.1 - Fax 06/69880513 **REGISTRATION FORM - PILGRIMAGES** THE UNDERSIGNED SURNAME (shown on the document): NAME (shown on the document): SEX: O_M **ADDRESS** ZIP PROV. (BIRTH PLACE: DATE OF BIRTH: CITIZENSHIP TELEPHONE: MOBILE/OTHER TEL.: FAX E-MAIL: TAX CODE: PASSAPORT O IDENTITY CARD **IDENTIFICATION DOCUMENT NO:** TYPF: ISSEU DATE : **EXPIRY DATE:** FOREIGN CITIZENS must verify with the competent authorities the documents necessary for entry and transit in the destination Countries as well as any permit for re-entry into Italy. REGISTERS IN THE **PILGRIMAGE** FROM TΩ FILE NO. CODE NO. EXTRAS: SINGLE ROOM ☐HIGH SEASON ☐ AIRPORT DEPARTURE VIEWES IN ROOM WITH: FILE REFERENCE BEING NOTES/REMARKS: (*) to process your health data, we need your consent (see the next page) STATES that he/she has RECEIVED detailed information on the program and on the regulations applicable to the chosen pilgrimage, that he/she has READ and DEEPEN THE UNDERSTANDING of the General Terms and Conditions for joining the pilgrimages and initiatives of the Vicariate of Romea-Opera Romana Pellegrinaggi, including the timing and the amount of the deposit and the balance, the penalties applicable in case of cancellation of the departure, the insurance coverage provided, the information relating to the processing of personal data and for all legal purposes that the registration for the pilgrimage will be considered effective and binding as a result of the payment of the registration deposit to Vicariate of Rome-Opera Romana Pellegrinaggi, together with the signing of this registration form and that the AMOUNT OF THE TOTAL FEE WILL BE DEFINED IN THE ACCOUNT STATEMENT SIGNED BY HIM/HER FOR ACCEPTANCE AND ATTACHED TO THIS REGISTRATION FORM. OR SIGNED BY THE FILE REFERENCE BEING OF THE GROUP HE/SHE IS PART OF that all the documents referred to herein can be viewed on the website www.orp.org and at the offices of the Vicariate of Rome-Opera Romana Pellegrinaggi the General Terms and Conditions for joining the pilgrimages and initiatives of the Vicariate of Rome-Opera Romana Pellegrinaggi, in particular the following clauses: 1) Vicariate of Rome-Opera Romana Pellegrinaggi: presentation and mission (1.2 conscious adherence to a cult activity and rights of O.R.P. - 1.3 coordination with assistant during scheduled religious services and necessary actions against disrespectful conduct); 3) Validity of the General Terms and Conditions; 4) Personal data protection; 5) Items not regulated by these General Terms and Conditions; 6) Disputes (6.1 preventive amicable resolution – negotiation and/or mediation; 6.2 exclusively competent court Rome, Italy); 7) Understanding of the regulation and its amendment; 8) Gift Card; 9) Exclusion right of withdrawal; 10) Pilgrimage: registration, down payment and fee balance (10.2 registration form, obligation to sign - 10.3 registration form, delivery, down payment, forfeiture of booking - 10.4 fee balance, timing and termination clause - 10.5 and 10.6 payment methods); 11) Particular groups and initiatives (11.1 pre-established groups; 11.2 particular pilgrimages, stays in Rome, Paths, "Omnia Vatican&Rome" and "OmniaforItaly" initiatives); 13) Overall pilgrimage fee (13.1 non-refundable entrance fee; 13.2 supplementary items - 13.4 change in overall pilgrimage price); 14) Revision of the pilgrimage fee; 15) Substitution of the participant in the pilgrimage; 16) Renunciation of the pilgrimage, penalties and reimbursement (16.1 penalties applied and regulations for particular initiatives - 16.2 additional items - 16.3 "single room use" supplement - 16.4 changes after payment of the deposit - 16.5 activation of travel cancellation guarantee and communications); 17) Cancellation of pilgrimage; 18) Changes to the pilgrimage program; 19) Information and documents for participation in the pilgrimage (19.1 retrieval of information, Covid-19 health emergency, documents - 19.3 exemption from liability of O.R.P. - 19.7 necessary personal and health documents -19.8 verification of regulatory updates); 21) Eligibility for pilgrimage - O.R.P. disclaimer; 22) Lodgings: combinations and hotel classification; 23) Means of transport (23.1 communication of flight replacement; assignment of mandate to O.R.P. for the purchase of airline tickets and for any request to the carrier for reimbursement where not used - special tariffs - 23.2 connection tickets with O.R.P. meeting point); 24) Tourist tax, drinks and extras; 25) Baggage; 27) Insurance for pilgrimages; 28) Claims for the pilgrimage. AND, WHERE APPLICABLE TO THE CHOSEN PILGRIMAGE the insurance terms and conditions, envisaged for pilgrimages by the Vicariate of Rome-Opera Romana Pellegrinaggi - including the exclusions, ceilings, deductibles and operating procedures for activating the insurance coverage - shown on the insurance card - which can be viewed on the website www.orp.org under General Terms and Conditions. DATE SIGNATURE CONSENT TO USE OF PERSONAL DATA FOR UPDATE PURPOSES I CONSENT the Vicariate of Rome- Opera Romana Pellegrinaggi to process my personal data provided for registration for the pilgrimage IN ORDER to receive information. Updates and material relating to pilgrimage proposals and various initiatives. Communications may be made via: 🔲 e-mail 🔲 ordinary ma<u>il</u> DATE SIGNATURE I understand that I can write to at any time to withdraw my consent CONSENT TO THE CARRYING OUT AND USE OF PHOTOGRAPHS AND/OR AUDIO/VIDEO SHOTS TAKEN DURING THE PILGRIMAGE I am aware that the Vicariate of Rome-Opera Romana Pellegrinaggi may carry out photographic and/or television and/or cinematographic and/or audio/video recordings during the pilgrimage, also made by

authorized third parties, by means of a video camera and/or with any other technical support, to be used for communication and/or promotion of its institutional activities. For the sole purposes mentioned above, I authorize the Vicariate of Rome-Opera Romana Pellegrinaggi to photograph and/or film me and/or record my voice during the pilgrimage and to reproduce and/or publish and/or share and/or disseminate them, also through reductions and/or adaptations, in any form and manner and by any technical means. I, therefore, accept, that the images and/or audio-video films relating to me may be used for printed publications, and/or on the website and/or on the institutional social channels of the Vicariate of Rome-Opera Romana Pellegrinaggi, in films/ promotional spots/video testimonials also broadcasted on radio-television stations and/or on the occasion of conferences and/or institutional events. Having read and understood the above, I GIVE MY CONSENT aware that I can revoke it at any time by writing to privacy@orp.org

DATE		SIGNATURE
I also GIVE my CONSENT regarding the use of audio/video material in which MINORS on whom I exercise parer	ntal responsibility are present. The un	ndersigned, aware of the administrative and penal consequence
for those who issue untruthful declarations, pursuant to Presidential Decree No. 445/2000, declares to have made	le the choice/request in compliance w	ith the provisions on parental responsibility pursuant to Article

DATE	SIGNATURE

316 337 ter and 337 quater of the Italian Civil Code

PERSONAL DATA PROTECTION

INFORMATION POLICY

In order to process your request to join our initiative and subsequently to manage it, Vicariate of Rome-Opera Romana Pellegrinaggi needs to process your personal data. Therefore, **the provision of your data is mandatory** and the completion of the procedures to join our initiative implies the processing of your personal data.

The Data Controller is the Vicariate of Rome-Opera Romana Pellegrinaggi, via della Pigna 13/a, 00186 Rome, Italy - e-mail: privacyorp@orp.org.

The Data Manager can be contacted at the email addresses: rpd@diocesidiroma.it and rpd@diocesidiroma.it. You can refer to these contacts for all the questions you want to ask ORP concerning the protection of your good reputation and the confidentiality of your private life.

The legal basis of the processing is the contract on the basis of which Vicariate of Rome-Opera Romana Pellegrinaggi will provide you with the service you request and your consent, if any, to process health data and to be subscribed to the newsletter.

Vicariate of Rome-Opera Romana Pellegrinaggi guarantees the security and confidentiality of your data, informing you that it will use them according to principles of correctness, lawfulness and transparency, exclusively for the **purpose** of managing your request to join our initiative and within the limits of its institutional mission; the transfer to third parties for purposes other than those provided for in this contract is excluded for any reason.

Where necessary, the **communication of data** may be made to the competent authorities and/or to insurance companies and/or in any case to third parties who provide the Vicariate of Rome-Opera Romana Pellegrinaggi with collateral and instrumental services to allow you to use the initiative.

It may be necessary to transfer your data to third Countries, but this will only take place to an ancillary and instrumental extent for the purpose of making the chosen experience possible for you.

To make your trip safer, we ask you to process any health data (intolerances, allergies, etc.) with your consent, (*). Your data will

be **deleted** after the mandatory retention period imposed on us by the regulations to which we are subject.

At any time, you can exercise the rights contemplated by the current regulations on Data Protection, more specifically the right to access personal data, rectify and, where possible, cancel them, limit the processing that concerns you or opposition to the processing, the right to the portability of your data and the right to lodge a complaint with a supervisory authority.

To exercise your rights, you can contact the Vicariate of Rome-Opera Romana Pellegrinaggi, via della Pigna 13/a, 00186 Rome, Italy - email privacyorp@orp.org.

*) Consent to the use of your health data						
If you	u want, you can provide us with additional informatio	on:				
	Allergies					
	Intolerances					
	Other type of phatologies					
The	The Undersigned born in					
on	on having received and read the information, consents to the processing of his/her data relating to his/her health.					
	Date	Signature	e			
	"Avvenire" for you: consent for the use o	of your personal data				
Dear Pilgrim, we would like you to get to know the newspaper "Avvenire" by sending a copy to your home for a few months, free of charge and without any commitment to purchase at the end of the period. If you like our proposal, we ask you to express your consent by ticking the following box in order to:						
authorize Vicariate of Rome-Opera Romana Pellegrinaggi to provide your personal data to Avvenire Nuova Editoriale Italiana SpA that will consequently be authorized by you to process them in order to ship the newspaper to your home for approximately 3 months, totally free and with no obligation to purchase at the end of the period.						
We kindly inform you that, in compliance with EU Regulation No. 2016/279, based on your consent, Avvenire Nuova Editoriale Italiana SpA, with registered office in Piazza Carbonari, 3 - 20125 Milan, Italy, becomes the Data Controller of your personal data and you may at any time exercise the rights contemplated by current regulations on the subject of protection of data, namely: the right to access personal data, rectify or cancel them, limit the processing that concerns you or oppose the processing, the right to the portability of your data and the right to lodge a complaint with a supervisory authority. You can also revoke your consent to the processing of your data at any time by communicating it in writing. To exercise these rights, you can contact the Data Protection Officer - DPO domiciled at Avvenire SpA., Piazza Carbonari, 3, 20125 Milan, Italy, also by email at the address:						



EXTRACT OF THE INSURANCE COVER PROVIDED FOR THE PILGRIMAGE: TRAVEL ASSISTANCE AND MEDICAL EXPENSES, BAGGAGE, TRAVEL CANCELLATION AND INTERRUPTION, COVER STAY

The insurance coverage is provided by **AXA SpA** and this is an indicative **summary**. For the complete text of the guarantee, services, obligations of the insured being, terms and operating procedures, exclusions, ceilings and deductibles, please refer to the Insurance Terms and Conditions and the **Insurance Card** delivered before departure, which can be viewed on our website www.orp.org.

IMPORTANT!

It it is recommended to carefully read the Insurance Card in the Section of interest and verify the obligations connected to the service one needs indicated in the items OBLIGATIONS OF THE INSURED BEING.

With particular reference to the services covered by the ASSISTANCE AND MEDICAL EXPENSES WHILE TRAVELING guarantee, remember NOT TO TAKE ANY INITIATIVE WITHOUT HAVING FIRST PHONE THE OPERATIONS CENTER (available 24 hours a day) at +39 06 42 115 840.

• TRAVEL ASSISTANCE – Description of services

Telephone medical consultation. Sending a doctor or an ambulance in an emergency (valid only in Italy). Referral from a specialist doctor (valid only abroad). Transfer - Medical return. Return of the other policyholders. Sending urgent medicines (valid only abroad). Travel of a family member in case of hospitalization. Extension of stay. Return of the convalescent insured being to his/her home. Return of the body. Early return. Advance on basic necessities in the event of theft, robbery or loss of means of payment (valid only abroad). Credit card protection (valid only abroad). Advance on legal assistance expenses (valid only abroad). Advance bail (valid only abroad).

• TRAVEL MEDICAL EXPENSES - Subject of the guarantee

BY DIRECT PAYMENT - Only after contacting the Operations Center

Medical/hospital expenses for urgent and non-deferable treatment or surgery received locally during the trip.

The guarantee is provided until the date of resignation or until the moment in which the insured being is deemed, in the opinion of the Company's doctors, in a position to be repatriated. The guarantee will be effective for a period not exceeding a total of 120 days of hospitalization.

REFUND - Even without prior authorization from the Operations Center, within the defined limits

- > Transport costs from the place of the event to the emergency medical center or first aid
- Expenses for medical and/or pharmaceutical examinations, diagnostic tests, outpatient care and/or initial hospitalization (including Day Hospital), incurred following an accident or illness while traveling.

 In the event of an accident occurring while traveling, the Company also reimburses the costs of medical examinations and diagnostic checks as long as they are carried out within 30 days following the return of the journey.
- > Expenses for urgent dental treatment following an accident that occurred during the trip.

Deductible Travel Medical Expenses: €50.00 for each claim.

N.B. It is recommended to keep all the medical documentation drawn up on site (for example, medical records, medical reports...) and the original receipts for medical expenses incurred.

BAGGAGE - Subject of the guarantee

> Theft, snatching, robbery, fire, breakage and damage, non-delivery of baggage.

The guarantee starts from the beginning of the trip and applies until the end of the trip.

> Delayed delivery of baggage (more than 12 hours compared to the scheduled arrival time of the plane)

The guarantee starts from the first check-in and ends before the last check-in.

N.B. It is recommended to make the report and keep the documentation in the manner and terms provided on the Insurance Card.

• TRIP CANCELLATION - Subject of the guarantee

It includes the penalties applied to the insured being by Opera Romana Pellegrinaggi (excluding the registration fee) in the event that the insured being is unable to participate in the trip due to one of the following circumstances, involuntary and unforeseeable at the time of booking:

- ➤ Illness, injury or death
 - a) of the insured person, a family member or a travel companion provided that they are registered at the same time for the same trip
 - b) of the co-owner of the insured being's business or associated firm
- > Appointment of the insured being as a juror or his/her testimony given to the Judicial Authorities
- Material damage to the home of the insured being or to the owned premises where he/she carries out his/her commercial/professional/industrial activity following a fire, burglary or natural disasters, serious enough to make his/her presence necessary
- Inability to reach the starting point of the trip as a result of
 - a) Accident occurred to the means of transport during the journey
 - b) Natural disasters

The penalty charged to the insured being is reimbursed and, provided they are insured and registered on the same file:

- to all his/her family members
- to a single person indicated by the insured being as a travel companion (provided that they are registered at the same time on the same trip)
- to two people indicated by the insured being as travel companions in case of booking in a triple room (provided they are registered at the same time for the same trip)
- Pathology that has a Pandemic character affecting the insured person, a family member or a travel companion
- Quarantine involving fiduciary or supervised isolation of the insured being or a travel companion

Overdraft. The application of an overdraft and a different minimum based on the circumstances is envisaged, except in the case of cancellation due to the death of the insured being or his/her hospitalization in a health institution for more than 5 days.

• TRIP INTERRUPTION - Subject of the guarantee

The pro-rata amount of the unused stay (excluding travel documents and registration fee) will be refunded starting from the date of return to home in the case of:

- Medical return of the insured being, organized and carried out by the Operational Center
- Early return due to death or hospitalization with a prognosis of more than 7 consecutive days of a family member, authorized and organized by the Operations Center
- Death of the insured being during the stay provided that the "Return of the body" service has been organized and carried out by the Operations Center (the reimbursement is made to the legitimate and/or testamentary heirs).

N.B. The day on which the return is made and the one initially envisaged for the return are considered as a single day.

COVER STAY - Subject of the guarantee

Any higher essential and indispensable costs for food and hotel accommodation incurred by the insured being for the forced stay on site and for travel documents for the return to the Italian territory are reimbursed, in the event of medical detention ordered by the competent authority for reasons of safety:

- upon arrival at the airport of the destination or transit Country
- during the course of the trip or stay for the purpose of carrying out health checks or
- in case of declared quarantine with forced stay on site.

Please note that the <u>insurance coverage is subject to precise and timely fulfilments by the pilgrim</u>; failure to comply with which may result in the forfeiture of the right to benefits and/or the total or partial loss of the right to compensation.

<u>Each participant</u> in the pilgrimage <u>must personally report the accident and carry out the subsequent paperwork</u> with the insurance company according to the instructions contained in the Insurance Card.

For the **TRIP CANCELLATION GUARANTEE**, the refund request can also be made by telephone by contacting +39 06 42115680 (from Mon to Thurs 9:30 am -12:30 pm and 2:30 pm - 2:30 pm; Fri 9:30 am -1:00 pm).

Reimbursement requests must be <u>sent exclusively to the insurance company</u>; any documentation sent to the Vicariate of Roma-Opera Romana Pellegrinaggi will not be taken into account or forwarded to the insurance company.